

May 8, 2018

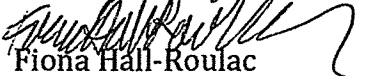
Dear Captain Todd Standfield,

I wanted to thank you for your work on February 18, 2014 at 7:30 in the morning. You arrived at the scene in Fairfax to find my mother nonresponsive and me, the daughter, in hysterics. You and your team handled the situation in a kind, and professional manner with a great deal of compassion. The response time was quite remarkable and I know that you and your team played an integral role in her making the kind of recovery that she did. As my mom said later to me, time is tissue. You saved her life and without what you and your team did she would be dead. I had been attempting CPR when you and your team arrived and don't know how long you worked on her but know there is nothing I can say or do to truly thank you all for the miraculous work that was done. In that moment I was realizing the fact that I was the only child and the sole decision maker regarding her care, the kindness and astonishing pace displayed by your team was remarkable. I recall sitting in the front seat of the ambulance on the way to Marin General Hospital and the driver provided a great deal of compassion for me. There is nothing I can truly say as a thank you for saving my mother's life and providing a great deal of support to me in the most difficult moment of my life.

My mother, a registered nurse at Kaiser, ended up suffering from a ruptured brain aneurysm. After going to Marin General Hospital she was transferred to UCSF where the chief neurosurgeon performed a craniotomy on her after coming back early from vacation. Her rehab was at Kaiser Vallejo where she was did a great deal of work with various therapies, including occupation, speech, and a great deal of physical therapy to help her regain her strength after being in bed for nearly a month. She was able to return to work after six months and truly made a remarkable recovery. Her ruptured aneurysm changed our lives. I was twenty-two at the time and this experience forced me to grow up quickly. No longer was school my number one priority, ensuring my mother would recover was. You and the other first responders and nurses changed the trajectory of my career and life. I now am in the process of completing my prerequisite courses to go to nursing school. My mother on the other hand has made a great deal of healthy lifestyle changes. I have the utmost respect for all of the amazing work that you and your team does.

Without your help my mother would not be here today. I hope to be able to meet you in person to thank you for all that you and your team did for my mother. While there is nothing that can be said or done as an appropriate thank you for saving my mother's life I thank you from the bottom of my heart.

Thank you very much,


Fiona Hall-Roulac

AGENDA ITEM # Wise
Date 6/13/18